

WHAT IS INFOLINESM?

Infoline is an easy-to-use telephone account information service that gives you the power to manage your finances using any touch-tone telephone, anywhere in the U.S., Guam, Saipan and Canada, 24-hours a day!

WHAT CAN IT DO?

When you sign-up for Infoline, you'll be able to:

- **Check Loan & Deposit Rates** - get the current rates on selected deposit and loan products.
- **Get Loan & Deposit Information** - check account balances, which checks cleared, interest paid or earned to date, and the latest withdrawal, payment or account transfers.
- **Transfer Funds** - move money from savings, checking, and credit line accounts to another savings, checking, credit line, or loan account⁽¹⁾. Future dated transfers can be up to one year from the current date.
- **Locate Branch or ATM** - find the branch (including hours of operation) or nearest ATM.
- **Change Your PIN** - change your INFOLINE Personal Identification Number (PIN).

FOR MORE INFORMATION ON INFOLINE AND OTHER FINANCIAL SERVICES VISIT YOUR NEAREST BRANCH OR OUR WEBSITE AT www.centralpacificbank.com

ACCESSING INFOLINE

1. Call **522-2222** on Oahu or **1-800-342-8422** on the Neighbor Islands, Continental U.S., Guam, Saipan and Canada.

2. PRESS **1** to begin, follow the voice instructions.

3. PRESS for the following options:

- 1 Access Your Accounts
- 2 Rate Information
- 3 Branch / ATM Locations and Hours
- 4 Lost / Stolen Bank Cards

Refer to the **MAIN MENU OPTIONS** for more information.

4. At any time you can PRESS:

- 0 Get Customer Service
- * Go back to the Previous Menu
- # Hangup

MAIN MENU OPTIONS

1 ACCESSING YOUR ACCOUNTS

1. ENTER the last 10 digits of your card number and PRESS **#**.

2. ENTER your PIN number and PRESS **#**.

3. Follow the voice and menu instructions and PRESS:

- 1 Checking
- 2 Savings
- 3 CD / IRA
- 4 Loans
- 5 Transfers
- 6 PIN Change

4. Refer to the **DIRECT ACCESS CODES** for each type of account or follow the voice instructions.

2 RATE INFORMATION

Follow the voice and menu instructions and PRESS:

- 1 Checking
- 2 Savings
- 3 CD / IRA
- 4 Mortgage Loans
- 5 Credit Line
- 6 Japanese Yen Exchange Rates

3 BRANCH / ATM LOCATIONS

Follow the voice and menu instructions and PRESS:

- 1 1 Oahu - Supermarket Branches
- 1 2 Oahu - Kaimuki to Ward
- 1 3 Oahu - Downtown to Mapunapuna
- 1 4 Oahu - East Oahu
- 1 5 Oahu - West Oahu
- 1 6 Big Island
- 1 7 Maui
- 1 8 Kauai
- 2 ATM Locator

4 LOST / STOLEN BANK CARDS

PRESS **1** to continue, your call will be handled by a Customer Service Representative.

NOTE: (1) Transfers between credit line and loan accounts are not permitted.

Certain restrictions may apply. Please refer to the Rules and Regulations Brochure and Schedule of Fees for more information.