INFOLINE *telephone access*

Infoline is a free, easy-to-use telephone banking service that lets you manage your finances using any touch-tone telephone. With Infoline, you can get account balances, search transaction history and transfer funds between your Central Pacific Bank accounts.

To use Infoline, call 522-2222 on Oahu, or toll-free 1-800-326-3134 from the neighbor islands or continental U.S.

CENTRAL PACIFIC BANK

INFOLINE MENUS AND COMMANDS

Main Menu

Select:

1. For account information and funds transfer
2. To enroll into the system
3. For instructions on how to use the system
9. To repeat this menu
0. To speak with a Customer Service Representative

Account Menu

Select:

1. For account information
2. To transfer funds
4. To change your Login ID
5. To change your PIN

Account Selection Menu

Select:

1. For checking account information
2. For savings account information
3. For loan account information
4. For time deposit account information

Checking Account Menu

Select:

1. For balance information
2. For last six withdrawals
3. For last six deposits
4. For specific transaction inquiry
5. For interest information
6. To transfer funds

Savings Account Menu

Select:

1. For balance information
2. For last six withdrawals
3. For last six deposits
4. For inquiry by amount
5. For interest information
6. To transfer funds

Certificate of Deposit / IRA Account Menu

Select:

1. For current balance
2. For maturity date
3. For last interest paid
4. For next interest payment date
5. For interest information

Loan Information Menu

Select:

1. For balance information
2. For payoff information
3. For last payment information
4. For next payment information
5. For interest information

Funds Transfer Menu

Select:

1. To transfer funds from a checking account
2. To transfer funds from a savings account
3. To transfer funds from a line of credit

"Quick" keys can be pressed at anytime during your call:

8. To return to previous menu
9. To repeat this menu
0. To speak with a Customer Service Representative

Transfers between line of credit and loan accounts are not permitted. Certain restrictions apply. Refer to the Rules and Regulations brochure and Schedule of Fees for more information.

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